

# Pan-American Life Insurance Company (PALIC) HIPAA EDI ENROLLMENT FORM

(The responses on this form should be typed or printed clearly)

- A) Enter the name of the company/organization that will be communicating electronically with PALIC.

- B) Enter the business address, City, State and ZIP code of the organization/company

Address Line 1:

Address Line 2: (Optional)

City:

State:

Zip:

- C) Enter the first and last name of the person that will be working with PALIC EDI staff regarding electronic communications. (Contact Person)

- D) Enter the e-mail address for the contact person.

- E) Enter the area code, business and fax phone numbers for the contact person.

Area code

Business Phone Number

Extension

Area Code

Business Fax Number (Optional)

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F) **Standard Transactions** – Check the boxes for each Standard Transaction (in the ANSI X12 format) that the Trading Partner plans to exchange with PALIC.

- |   |  |
|---|--|
| <input type="checkbox"/> Professional Claim (837p)                | <input type="checkbox"/> Eligibility/Response (270/271)          |
| <input type="checkbox"/> Institutional Claim (837i)               | <input type="checkbox"/> Claim Status Inquiry/Response (276/277) |
| <input type="checkbox"/> Dental Claim (837d)                      | <input type="checkbox"/> Request for Review/Response (278)       |
| <input type="checkbox"/> Pay/Remittance Advice (835)              | <input type="checkbox"/> Premium Payments (820)                  |
| <input type="checkbox"/> Benefit Enrollment and Maintenance (834) |  |

G) **Communication Protocol** – Check the box for the communication protocol that the Trading Partner will be using to exchange transactions with PALIC.

- PALIC Website ([WWW.Panamericanlife.com](http://WWW.Panamericanlife.com))
- Secure FTP (FTP/s) subject to compatibility with PALIC Software  
*PALIC FTP/s Communication Protocol Software (IPSwitch) supports 128 bit encryption using RFC Standards. A list of compatible software can be found at [http:// www.ford-hutchinson.com/~fh-1-pfh/ftps-ext.html](http://www.ford-hutchinson.com/~fh-1-pfh/ftps-ext.html)*  
*PALIC will not support file compression with our FTP/s Communication Protocol.*

H) Enter the person's name who completed this EDI Enrollment Form:  
Trading Partner (completed by):

I) Enter today's date:

J) Enter the area code and business telephone number of the person who completed this form:

Area code

Business Phone Number

Extension